Mission, Goals, and Objectives

At a Glance

What Else Are They Called?

- Project outcomes
- Activities, tasks, or action items

When Are They Used?

- Always—Every funder wants to see the major steps to accomplish your project.
- No matter what the funder calls them (mission, goal, objective, activity, action item or task), they are key components of your project and show the flow of activity and targets for success.
- More and more, funders are requiring accountability by asking that your goals and objectives be measurable with clear outcomes.

Why Are They Used?

- Unless you have planned the major and minor steps in your project, you do not have a project—only a vague idea.
- You should completely plan out your project, including goals and objectives, before you search for funders.
- If you do not know the details of your project, you cannot know if you meet the funder's agenda.
- It is a good idea to make project development—problem solving—a consistent part of your organization's planning process.

Key Concepts

- Detailed and measurable.
- Goals are steps to accomplish your mission.
- Objectives are steps to accomplish each goal.
- Goal statements should include the following components:
 - 1. What you are going to do,
 - 2. Using what approach,
 - 3. When you are going to do it,
 - 4. Using what approach,
 - 5. With what results (outcomes).
- Objective statements should include the following components:
 - 1. What you are going to do,
 - 2. Using what approach,
 - 3. Who is responsible,
 - 4. For how many, for by how much, and
 - 5. With what result (outcomes).

A Goal by Any Other Name

- Developing (writing) the goals and objectives for projects and proposals is a difficult task.
- One reason is the lack of standard definitions, ones on which everyone agrees.
 - Goals can be lofty statements such as "cure world hunger."
 - At the other end, is where you will find us: goals are concrete, realistic, and measurable.
- In project development and in proposal writing, it does not matter which words are used, as long as the intended meaning is clearly conveyed to the reader.
- Goals and objectives simply are a way of explaining what you want to do, for whom, and with what result.
- It is a way to organize your project.
- To insure that you are communicating with the reader is to clearly explain your definition of a mission, a goal, and an objective so the reader knows what to expect.

Graphical Representation of the Mission, Goal, and Objective Progression

- Goals are steps to achieving your mission.
- Objectives are steps to achieving each goal.

Mission

- Your project mission is your ultimate aim.
- The mission statement is the converse of the problem statement. If your problem is that drug abuse is growing in your high school, then your mission is that there will be no drug abuse in your high school.
- The mission is the ultimate purpose for your project. It is what everyone is working to accomplish. You may not fully succeed at accomplishing your mission, but it is your target.

Goal

- Goals are the steps to accomplish the mission. They should be in logical order, according to what you would do first, second, and third.
- Project goals are doable.
- They are not just something vague at which to aim.
- They are always concrete and measurable.
- They form the basis for your project management.
- Goals have five parts:
 - 1. What you are going to do (the steps toward your mission)?
 - 2. Using what approach (methodology)?
 - 3. When it will be done (timeline)?
 - 4. For how many, or by how much (measurement)?
 - 5. With what result or outcome (evaluation)?

Example: Goal 1

			How many or how	
What?	What approach?	When?	much?	Result/Outcome
Review software	Expert committee	During project	To serve a	Software
to include in a	including	month two.	community of	selections include
children's nature	education		30,000.	the 100 titles
library.	professors, master			selected according
	teachers, librarian			to skill level,
	curriculum			presentation, user
	specialists.			friendliness, and
				content.

If you were to write this in a statement, it might look something like this.

Goal 1: During project month two, an expert committee will review software to include in a children's library to serve a community of 30,000 with the outcome that 100 titles will be selected.

Objective

- The objectives are steps for each goal.
- If you complete each objective, you should have completed the goal.
- They should be in logical ascending order, and should be concrete and measurable.
- Objectives have five parts as follows:
 - 1. What you are going to do (the steps toward your goal)?
 - 2. Using what approach (methodology)?
 - 3. Who will do it (Project management and supervision)?
 - 4. For how many or by how much (measurement)?
 - 5. With what result or outcome (evaluation)?

Example: Objective 1

			How many or how	
What?	What approach?	Who?	much?	Result/Outcome
Form the expert	Gain commitment	Project	Set up ten, three-	The expert
committee and	from 2 education	coordinator.	hour sessions.	committee is
schedule meetings.	professors, 2			established and
	master teachers, 2			commitments are
	curriculum			gained from all
	coordinators, and			members for the
	2 librarians.			scheduled
				meetings.

If you were to write an objective statement from this chart it would be as follows:

Objective 1: The project coordinator will gain commitment from eight members for the expert committee and set up ten three-hour review sessions so that all committee members can be present.

Checklist*—Goals and Objectives

\checkmark	What will happen?
\checkmark	How will it be accomplished (approach, methodology, strategy)?
\checkmark	When will it happen (in project time)?
\checkmark	Who is responsible and who will do the work?
\checkmark	For how many, or how much (measurability)?
\checkmark	With what result, outcome, or benefit (why is the activity being done)?

*Remember that a grant funder's directions (instructions/guidelines) take precedence over any and all other considerations. You must absolutely, positively follow the grant funder's directions exactly, precisely, and painstakingly.

Goal statements should be very detailed to show the funder exactly what you intend to do to accomplish your mission. The mission is a "reach for" statement. Goals and objectives should be concrete.

Last Words

- Every activity must have some measurability attached to it. Don't overlook the simple measurability of a yes or no. The activity could be to install a computer. The measurability is that the computer is installed and functioning properly.
- The result, outcome, or benefit is the most important part of the entire organizational step.
 - The outcome provides the reason for doing the work.
 - The benefit provides the motivation for everything else.
- Always define clearly, and measurably, the desired outcome before beginning.

Sunnyvale School District

Mission Statement

After School Program

The mission of the After School Program for Middle School students is to improve academic performance, reduce the incidence of behavioral problems, increase recreational and social opportunities, and promote positive parental involvement.

Goals and Objectives for the After School Program

Goal 1

What will happen?	How will it happen? (Method/Strategy)	When will it happen?	For how many or how much?	With what result or benefit?
Develop necessary	Prepare facilities,	During first three	Facilities for 1,200	Sufficient facilities
infrastructure	hire staff, and	project months	1 Project Director, 5	and qualified staff
	recruit volunteers		Site Directors, 5	_
	and contractors		Asst SDs, 25	
			Teachers, 5 Snack	
			Coordinators, 150	
			Tutors, 25	
			Contractors	

Goal 2

What will happen?	How will it happen? (Method/Strategy)	When will it happen?	For how many or how much?	With what result or benefit?
Train program personnel	Classroom, online, and self-study	Begin project month two and ongoing thereafter	Train all staff, volunteers, and contractors (see Goal 1)	Staff sufficiently trained to effectively handle all aspects of their activities

Goal 3

What will happen?	How will it happen?	When will it happen?	For how many or	With what result or
	(Method/Strategy)		how much?	benefit?
Provide	Classroom teachers	Begin project month	Supervised	Participants
supplemental	identify academic	four and ongoing	homework for	complete
academic activities	needs—staff	thereafter	1,200, tutoring for	homework, grades
	develop academic		600, supplemental	of academic
	development plan		academic activities	participants rise one
			for 600	letter grade

Goal 1

What will happen?	How will it happen? (Method/Strategy)	When will it happen?	For how many or how much?	With what result or benefit?
Develop necessary	Prepare facilities,	During first three	Facilities for 1,200	Sufficient facilities
infrastructure	hire staff, and	project months	1 Project Director, 5	and qualified staff
	recruit volunteers		Site Directors, 5	
	and contractors		Asst SDs, 25	
			Teachers, 5 Snack	
			Coordinators, 150	
			Tutors, 25	
			Contractors	

Objective 1

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What will happen?	How will it happen?	Who will do it?	For how many or	With what result or
	(Method/Strategy)		how much?	benefit?
Hire Project	State and District	Assistant	One Project	Obtain qualified
Director	hiring practices	Superintendent	Director	Project Director

Objective 2

Objective E				
What will happen?	How will it happen?	Who will do it?	For how many or	With what result or
	(Method/Strategy)		how much?	benefit?
Hire Site Directors	State and District	Project Director	5 Site Directors	Obtain qualified
and Snack	hiring practices		and 5 Snack	Site Directors and
Coordinators			Coordinators	Snack Coordinators

Objective 3

What will happen?	How will it happen? (Method/Strategy)	Who will do it?	For how many or how much?	With what result or benefit?
Hire Teachers	State and District hiring practices	Project Director and Site Directors	5 teachers per site	Obtain certified teachers for supplemental academic instruction

Objective +				
What will happen?	How will it happen? (Method/Strategy)	Who will do it?	For how many or how much?	With what result or benefit?
Recruit Tutors	Recruit High School Students per District volunteer recruitment practices	Site Directors	30 tutors per site	Obtain qualified tutors

Objective 5

What will happen?	How will it happen?	Who will do it?	For how many or	With what result or
	(Method/Strategy)		how much?	benefit?
Complete	State and District	Project Director	25 contractors	Obtain qualified
agreements with	contractual	and Site Directors		practitioners for
private contractors	agreement			various contract
	practices			areas

What will happen?	How will it happen? (Method/Strategy)	Who will do it?	For how many or how much?	With what result or benefit?
Prepare facilities	In accordance with federal and state mandates for After School Programs	Site Directors and School Principals	240 participants per site	Each Middle School prepared to host an After School Program

Goal 2

What will happen?	How will it happen? (Method/Strategy)	When will it happen?	For how many or how much?	With what result or benefit?
Train program	Classroom, online,	Begin project month	Train all staff,	Staff sufficiently
personnel	and self-study	two and ongoing	volunteers, and	trained to
		thereafter	contractors (see	effectively handle
			Goal 1)	all aspects of their
				activities

Objective 1

What will happen?	How will it happen? (Method/Strategy)	Who will do it?	For how many or how much?	With what result or benefit?
Train personnel on accepted practices of dealing with After School Participants (Orientation)	Three hours of Classroom instruction of existing District Curriculum	District Professional Development Staff	All original staff, volunteers, and contractor personnel and all incoming staff, volunteers, and contractor personnel during term of project	No staff or personnel will work with participants without completion of this Orientation training

Objective 2

What will happen?	How will it happen? (Method/Strategy)	Who will do it?	For how many or how much?	With what result or benefit?
Train Tutors	Online tutorial of existing District Curriculum	Supervised by Site Directors	All original Tutors and all incoming Tutors during term of project	No Tutors may work with participants without completion of this training

What will happen?	How will it happen? (Method/Strategy)	Who will do it?	For how many or how much?	With what result or benefit?
Inform middle school personnel of their responsibilities toward After School Program	One-hour presentation with question and answer session	Project Director with Site Directors	One primary session for each site and make-ups for personnel missing primary session	All middle school personnel understand After School Program and their relation and responsibilities to it

Goal 3

What will happen?	How will it happen?	When will it happen?	For how many or	With what result or
	(Method/Strategy)		how much?	benefit?
Provide	Classroom teachers	Begin project month	Supervised	Participants
supplemental	identify academic	four and ongoing	homework for	complete
academic activities	needs—staff	thereafter	1,200, tutoring for	homework, grades
	develop academic		600, supplemental	of academic
	development plan		academic activities	participants rise one
			for 600	letter grade

Objective 1

What will happen?	How will it happen? (Method/Strategy)	Who will do it?	For how many or how much?	With what result or benefit?
Recruit participants	Normal teacher-	Site Directors,	Up to 240	Enroll those
for After School	parent	Assistant SDs,	participants per site	students who are
Supplemental	communications	Principals, and		most in need of
Academic	methods plus direct	Classroom		academic
Activities	mail	Teachers		supplementation

Objective 2

What will happen?	How will it happen? (Method/Strategy)	Who will do it?	For how many or how much?	With what result or benefit?
Tailor academic	Develop Individual	After School	Up to 240	The academic
experience for each	Supplemental	Teachers with	participants per site	activities serve to
participant to meet	Academic Plan	Classroom		improve
individual needs		Teachers		participants'
				academic
				performance

Objective 3

What will happen?	How will it happen? (Method/Strategy)	Who will do it?	For how many or how much?	With what result or benefit?
Help with homework	Provide supervised homework completion	Tutors under supervision of Site Directors and Asst SDs	Up to 240 participants per site	All After School Program participants complete homework each day

What will happen?	How will it happen? (Method/Strategy)	Who will do it?	For how many or how much?	With what result or benefit?
Help with	Tutoring	Tutors under	Up to 240	Participants in need
academic subjects		supervision of Site	participants per site	obtain the help
		Directors and Asst		needed to improve
		SDs		academically

Objective 5

What will happen?	How will it happen?	Who will do it?	For how many or	With what result or
	(Method/Strategy)		how much?	benefit?
Provide Language	Classroom	After School	Up to 50	Participants
Arts academic	instruction	Teachers	participants	improve Language
supplementation				Arts grades

What will happen?	How will it happen? (Method/Strategy)	Who will do it?	For how many or how much?	With what result or benefit?
Provide	Classroom	After School	Up to 50	Participants
Mathematics	instruction	Teachers	participants	improve
academic				Mathematics
supplementation				grades